

December 8, 2017

Mr. Thomas Lynch
Graduate Professor
California State University, Los Angeles
Department of Political Science
College of Natural and Social Sciences
5151 State University Drive
Los Angeles, CA 90032-8226

Dear Mr. Lynch:

I want to thank you for the opportunity to work with your graduate students from California State University, Los Angeles and Pepperdine University this past semester. Their contributions were well received by our newly established Department of Innovation, Performance and Audit. As a new department with limited resources, partnering with your students resulted in a win-win relationship whereby your students benefited from exposure to different challenges facing the City and our staff was able to utilize the research and analysis conducted by your students to help expedite completion of our projects. We appreciate working with scholarly minds who are excited to engage in public service and are able to provide novel perspectives to our problem solving processes. On behalf of the City of Glendale, I would like to encourage further opportunities of this type of cooperative programming in the future as our department's work program continues to develop.

Sincerely,



Elena Bolbolian
Director of Innovation, Performance and Audit

cc: Yasmin Beers, Interim City Manager, City of Glendale