



ITS Homepage

Student IT Resources
calstatela.edu/its

Information Technology Services

@MyCalStateLA

We can help you...

Unlock your **Portal** or **GET** account

Set up 2-Step Verification (DUO)

Secure your account after a
phishing (scam) attempt

Discover **free** and **discounted** tech
resources you can get as a student



Download the
Ask CalStateLA
app to get answers to
campus related questions!

In-Person

ITS Help Desk
Library Palmer Wing Lobby
Open Access Labs

After-Hours

323-343-6170
helpdesk@calstatela.edu
DM us @**MyCalStateLA**

Submit Ticket

on **ServiceNow**
through the Portal

Like and follow us

@MyCalStateLA



Portal Resources

Access **MyCalStateLA Portal**, your gateway to campus IT resources at my.calstatela.edu, or click from the University homepage banner.



Quick Launch

Favorites Only Yes

Adobe Orders ★	CSU Bridge ★
Canvas ★	Email ★
GET ★	LinkedIn Learning ★
ServiceNow ★	Windows 10 Download ★
Zoom ★	

Adobe Orders

Adobe Creative Cloud suite: **20+ applications** for \$14.99 a year.

Canvas

Access class assignments and deadlines. Collaborate with professors and classmates.

CSU Bridge

A soft skills learning portal for Cal State LA students.

GET

Enroll in classes, view transcripts & financial aid info.

LinkedIn Learning

Build your technical, creative, and professional skills.

Microsoft 365 (Email and more!)

Check your campus emails and install Microsoft 365 (Office) apps onto 15 devices.

ServiceNow

Submit tickets for help with campus technology issues.

Windows 10 Education

Free download of operating system (OS) for updates and security.

Zoom

Connect with peers and faculty through **web conferences** when schedules don't match.



Online Resources

calstatela.edu/its/remote-access

A one-stop-shop for various types of online resources for students! From collaboration tools (Zoom, Teams), remote access to campus open access labs (OALs), MyTools (on-demand software), and security connection (VPN). Stay connected with one another and continue learning from anywhere with internet connection.

Must Have Mobile Apps

GETmobile

See class and exam schedules, campus Starbucks line, metro info and more!

Canvas Student

Access course content. Search "CalStateLA" with no spaces.

LinkedIn Learnings

Learn technical, creative or professional skills. Earn certificates.

Microsoft 365 (Office)

5 terabyte cloud storage (OneDrive), work on reports (Word), slideshows (PowerPoint), collaborate (Teams) and more.

Adobe Creative Cloud

Photo/video editing apps and Acrobat.

Zoom Cloud Meetings

Video and web conferencing tool.

ASK Cal State LA

Ask campus related questions and receive answers instantly.

Grammarly

Review your spelling, detect plagiarism, correct writing errors, and become a better writer.

Open Access Labs or OAL

calstatela.edu/oal

- King Hall (KH D151)
- University-Student Union (SU 104)
- Engineering & Technology (ET C255)
- Salazar Hall (SH C358)
- Annex Link (ST E191)

Note: Reserve one of our Group Study or Smart Rooms to practice group presentations or work on group projects.

NEW! access OALs remotely at: remoteaccess.labstats.com/calstatela



ITS Accessibility

ITS Accessibility promotes a proactive digital accessibility environment for students, faculty, and staff. Learn about our services and how you can do your part to keep our campus inclusive. Visit calstatela.edu/accessibility or scan the QR code. You may also email accessibility@calstatela.edu for assistance.



Accessibility
Homepage

Keep Your Account Secure

- 2-Step Verification secures your account. Register your device at calstatela.edu/2step.
- **Forgot your password?** You can reset your password without having to call us. Register for the **password reset** available at id.calstatela.edu. Do **NOT** share your password with anyone!
- And remember, think twice before you click. Don't be a victim of **phishing email scams!** Visit calstatela.edu/phishing for more information.



Equipment Support

To create more equitable opportunities and to enhance academic success, Cal State LA students may request industry-leading technology from the Office of the Dean of Students.

Laptop Loan Program

Loaner laptops are available to currently enrolled students. To sign up, go to calstatela.edu/deanofstudents/laptop-loan-program



CSUCCESS iPad Bundle

Cal State LA offers every new first-year and transfer student an opportunity to request a free iPad to support their academic success. To learn more, visit calstatela.edu/csucceed.



CSUCCESS
Homepage